

## ERP / E-Commerce / CRM

### What are ERP Software Solutions?

ERP stands for Enterprise Resource Planning and is the multi-module application software to manage & support your entire business processes.

Helps in product planning

→ Purchasing & Maintaining Inventories

→ Interacting with suppliers

→ Providing better customer service

→ Streamlines the order processing and

fulfills them intime

→ Helps automate accounting

Helps in managing human resources

→ (distribution network) in a more effective way

Spiderace offers ERP Solutions that allows your business to effortlessly reach prospects (the way never expected before).

Users can enjoy the ultimate flexibility to do ANYTHING from ANYWHERE in the world.

### E-Commerce Integration:

E-Commerce Administrator Zone

E-Commerce Store

Both E-Commerce & ERP can be used together or separately which allows you to manage your store, products and money.

E-Commerce Administrator Zone helps you manage your store in performing all administrator functions while E-Commerce Store provides a full catalog and shopping cart system for your products.

### What are CRM Software Solutions?

CRM stands for Customer Relationship Management and is the software that has the capabilities to help an enterprise manage customer relationships in a more organised approach.

→ Helps you manage your customer and contact records

→ Track sales opportunities using forecasts and pipelines

→ Ensure timely resolution of customer service and support incidents

→ Monitor the effectiveness of your marketing campaigns

Spiderace offers flexible CRM solutions that fit any size organization to gain insight into the behaviour of customers and ensure your company delivers exceptional customer experiences, finally achieving outstanding business results.

Spiderace can help bring your idea to an online store using open source applications, helping you to customize the appearance of your store, migrate your product database and help you configure the ERP for your accounting and CRM to improve and finetune your relationships with prospective clients. Spiderace specializes in Linux and open source software and offers customization / integration of Suite of ERP / E-Commerce / CRM applications with other open source or proprietary applications.

### Address

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support@spiderace.com





## Domain Registration

Let Us Register a .com for U

Spiderace provides Domain Registration services and you can choose your domain name in combination with an extension that match the field you like to serve online.

We encourage you to

Get your choicest Domain name Registered by us!!!

## Website Designing

First of all, let us ask few questions to ourselves,

- Why do we need a Website?
- What do we place in it?
- What do we get by having one?



A website, these days became as a more important accessory to every business as well as Service Oriented Organizations in both Commercial & Non-Commercial Sectors, more like their Virtual Office to give comprehensive info and outlook about themselves, their company / organization and their services.

A website is not just a set of few pages, but a Powerful Media to have a variety of facilities on it. To summarize a few, we can have in the list different categories like Banking Solutions, Online Shopping, Auctions, Real Estates, Advertising Solutions, Project & Team Management Solutions, CRM Solutions, Online Helpdesks and to display Commercial / Non-Commercial Services of both Companies and Organizations.

A website when maintained periodically helps the Company / Organization reach their targeted audience in a much more effective way right from their office desktop. They can handle a variety of operations like giving response to their Clients, payment handling, ensuring transparency & better communication between different teams etc... thereby getting better productivity in the process which ends with improved results to their Company / Organization.



## Web Hosting

Spiderace's Premium Hosting Services are a perfect solution for webmasters, designers, developers, and business owners. Spiderace charges on a monthly basis, a flat rate for web space and Data Transfer allocations made to your requirements, which you can utilize the way you like. while Spiderace handles the server maintenance tasks, you can relax at work and concentrate more on your business, thus making better outputs from your business.

Spiderace allows you to upgrade your accounts as and when your requirements grow and a jump to dedicated servers is well a step ahead.

Uniquely positioned in the market, Spiderace provides Fast, Secure & Economical Managed Hosting options. We welcome the opportunity to earn your business.

## SEO



**Search Engine Optimisation** is a process of Optimizing Your Websites to become more user friendly to the search engines. Once the Pages are well optimized, you can find your webpages ranked well (based on your content) in the respective search engines we submit your website to.

Getting better search engine rankings is always an **Asset** and is one of the most effective way in Promoting Your Services Online.

### What we do?

We will optimize each & every page of your website individually to get a better ranking (based on your content) in the different search engines we submit your site to.

## E-Mail

Spiderace offers Managed E-Mail Services as different classifications to meet the needs of client base from Single User to Large Entreprises. Some of the classifications include Single E-Mail Accounts, Personal, Business & Group E-Mail Services.

For all pre-sale queries, contact Sales and we will be glad to clarify your questions to serve you better.





## Managed Security Services

Spiderace provide software solutions to get rid of Virus, Spyware, Adware, Keylogger, Dialer, Trojans etc. Apart from the Anti-Malware software solutions, Spiderace provides Anti-Spam solutions, implement Firewalls and offer other solutions based on the requirements of the client organisation, to keep away those malware items thus, ensuring a better security & integrity of your data and networks.

While Firewall implementation helps in perimeter security, Spiderace's Managed Security Services help you eliminate and fix all the nasty security bugs thus helping you in fortifying the security of your networks.

Spiderace has CISSP experts available to handle all the expert security services (like Penetration Testing, Incident Response, Security Audits etc.) required to your organisation.



## Our Community Site Network

[www.securitywonks.org](http://www.securitywonks.org)  
[www.securitywonks.net](http://www.securitywonks.net)  
[www.linuxwonks.com](http://www.linuxwonks.com)  
[www.wonksearch.com](http://www.wonksearch.com)  
[www.networkwonks.com](http://www.networkwonks.com)  
[www.rescuewonks.com](http://www.rescuewonks.com)

## Working for a More Secure World

We Support Open Source,  
We Support You

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## MALWARE REMOVAL

Managed Desktop  
Services

Managed Security  
Services



A graphic for Malware Removal Services featuring a spiderweb, a spider, and a computer monitor with a virus icon.

## Malware Removal Services

**Is your System Performing Sluggish?**

**Do you feel Diminished System Performance?**

**Getting frustrated with all these Browser Hijacks?**

**Want to get rid of unwanted Popup Ads?**

then, you are in the right place....

Spiderace offers Malware Removal Services to help you get rid of these Spyware, Adware, Trojans, Keyloggers, Dialers, Viruses etc from your systems be it a Single Computer or a Big Network, we have Solutions that fit your purpose.

Spiderace offers Malware Removal Services on a per-incident basis as well as Yearly Subscription basis to suit your requirements.

Contact us to know more about our services and to get help in Rescuing your systems from the malicious hands and in getting them back into control.

For more info on Malware Removal Services (as Yearly Subscription), please see info in our Managed Desktop Services page.

A graphic for Managed Network Services showing several network cables plugged into a switch.

## Managed Network Services

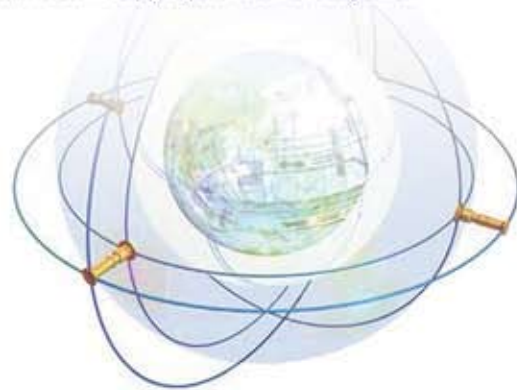
Managed Network Services from Spiderace perform like your own virtual IT staff. With this service, we can help you Create and Maintain Powerful Networks with optimised financial investments resulting in increased efficiency and better control over your entire network. You can receive expert recommendations for enhancing your network's performance.

### **Information Management:**

Spiderace maintains an extensive database of your network information, which is immediately accessible by our engineers to resolve network problems, review trends, and provide design recommendations.

### **Network Statistics:**

Spiderace provides exhaustive network maps, which we update for you as changes are made. You'll always have a fresh, relevant copy of your network diagrams.

A graphic for Managed Desktop Services showing a hand pointing at a computer keyboard.

## Managed Desktop Services

Spiderace's Managed Desktop Services helps you to think more on your main lane business activities by comprehensively managing your systems in both security & desktop management perspective. Some of our Desktop Management options were:

### **Single PC Support :**

For all your Home & Small Office computer's security management and support services. requirements.

### **Network Support Package :**

For all your computer network's security management and support services

### **Software Support :**

For help to most of the regularly used software applications.

Contact us today to evaluate how we can help you concentrate more on your business by taking care of your desktop management activities, thus, helping you to reap the better outputs from your business.

